

Detroit Policies and Procedures Highlights

Fully Effective 9/1/19

1. Housing Tracks:

- a. Self-Funded Housing (SFH) Track: VISPDAT Score (0-3) Veteran is likely to self-resolve homeless situation with minimal support needed. All SFH are referred to SSVF for screening.
- b. Rapid Rehousing Track: VISPDAT Score (4-7) An intervention that rapidly connects families and individuals experiencing homelessness to permanent housing through a tailored package of assistance that may include the use of time-limited financial assistance and targeted supportive services. Referrals may be referred to Housing Choice Voucher (HCV) for ongoing rental subsidy if appropriate.
 - i. Veterans on RRH Track are referred to Bridge Beds or if Bridge Beds are full then community shelter beds; Faith Love and Kindness beds count for these referrals
- c. Permanent Supportive Housing Track(PSH): VISPDAT Score (8 + or chronically homeless regardless of score, 9+ for Families) Permanent housing assistance with indefinite leasing or rental assistance paired with supportive services to assist homeless persons with a disability or families with an adult or child member with a disability achieve housing stability. Highest level of case management supports needed.

Prioritization for HUD-VASH vouchers will follow the Coordinated Entry System (CES) targeting prioritization process:

- 1) Chronic Homelessness regardless of VI-SPDAT score
- 2) VI Score
- 3) Long Term regardless of VI-SPDAT

2. Homeless Program staff

- a. **SSVF** is required to provide updates to By Name List Coordinator (BNLC) when Veterans are enrolled and permanently housed with SSVF
 - b. **HUD VASH** is required to provide updates to BNLC when Veterans attend application meeting, obtains voucher, and are permanently housed
3. Updates need to be provided to BNLC by both LCM's, HUD VASH and SSVF Program staff to ensure information is current and transparent
 4. If Veteran is at a GPD or CR site, the case managers at the site works together with the HUD VASH/SSVF Case Managers to quickly transition Veterans into permanent housing.
 5. HUD VASH: SSVF referrals for security deposit/TFA request – To be done on a rotation basis like RRH process
 6. The community will use the term Permanent Supportive Housing vs. HUD VASH as Veteran may not qualify for HUD VASH. HUD VASH and CoC PSH make the ultimate decision on a Veteran qualifying for their programs.
 7. Project Based question is now asked on initial assessment
 8. DOM: After Veteran has been at the DOM over 90 days, he/she is no longer considered homeless
 9. Request for VISPDAT: No longer being done effective 9/1/19
 10. Progressive Engagement Process: SSVF and/or TH Team observes Veteran has a need for more intensive on-going Case Management services, a case conference is held with all parties involved and refers Veteran to be reviewed for PSH which could include HUD VASH (*see attached Progressive Engagement Process*)
 11. LCM at GPD and CR are required to provide bi-weekly updates to BNLC.
 12. Acronyms and Definitions can be found in the appendix of the Policies and Procedures
 13. All referral and Progressive Engagement documents are in the appendix

Data will be shared monthly on the website

**Detroit Veteran Policies and Procedures can be located on the CAM website*

<http://www.camdetroit.org/>
