

# **DETROIT COORDINATED ENTRY SYSTEM (CAM) OUTPUT & OUTCOMES REPORT**

---

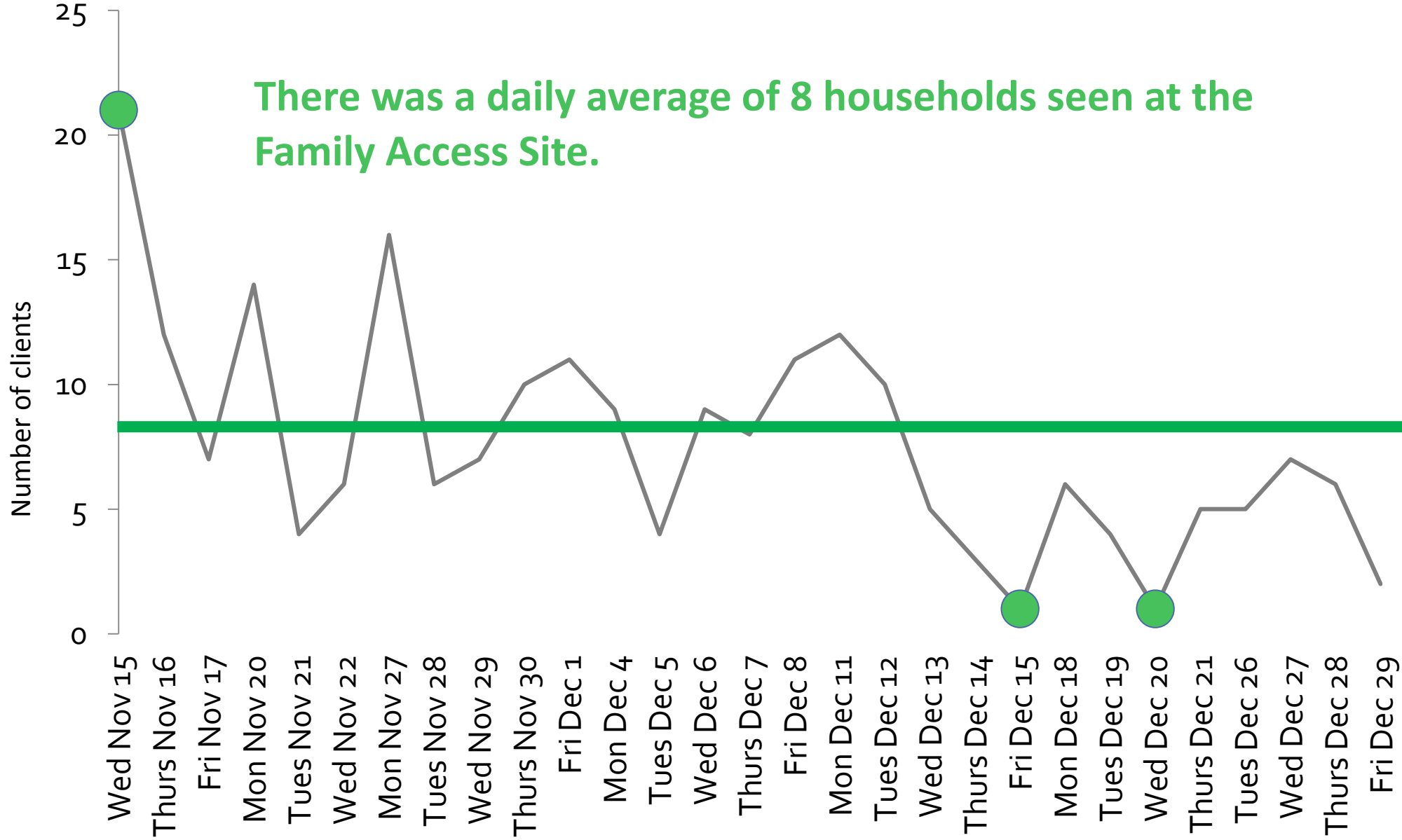
December 2017



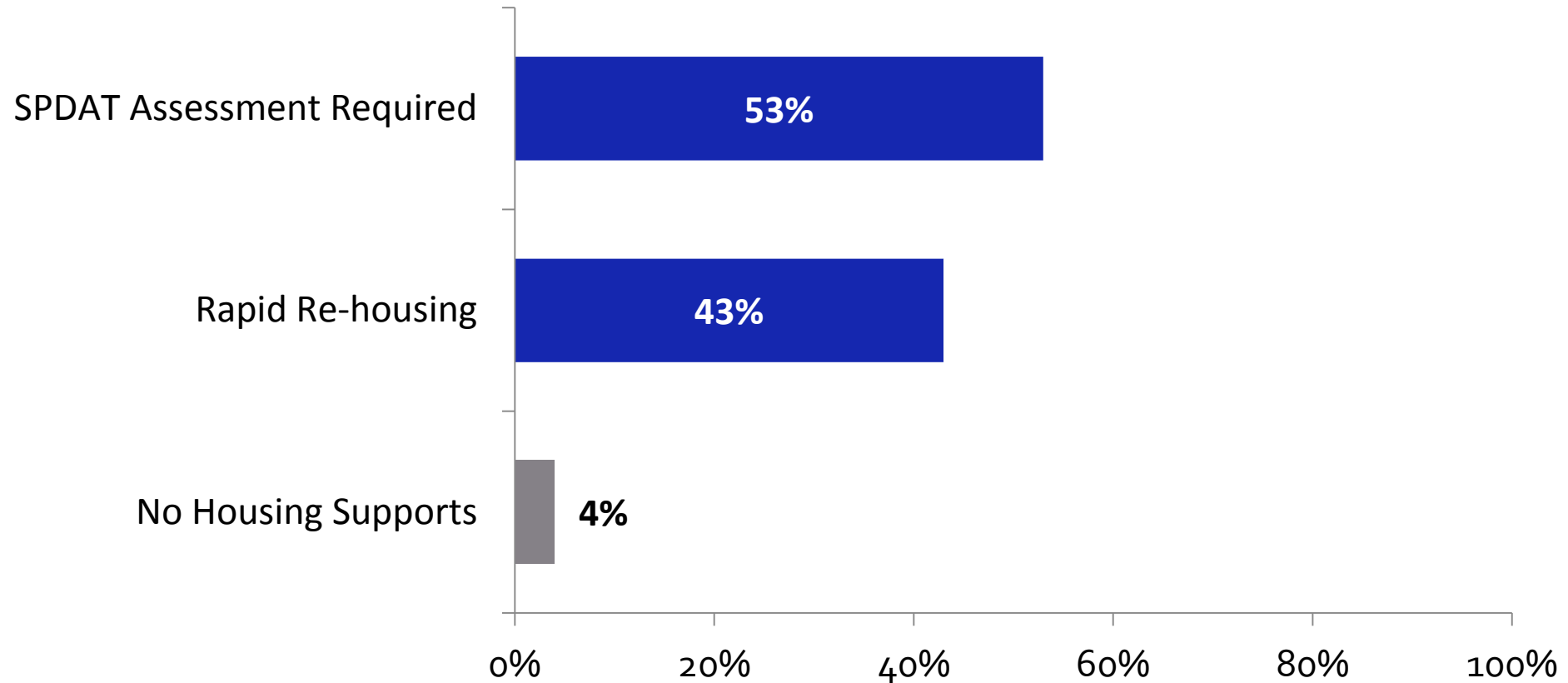
# CAM Family Access Point Data

## 11/15/17-12/31/17

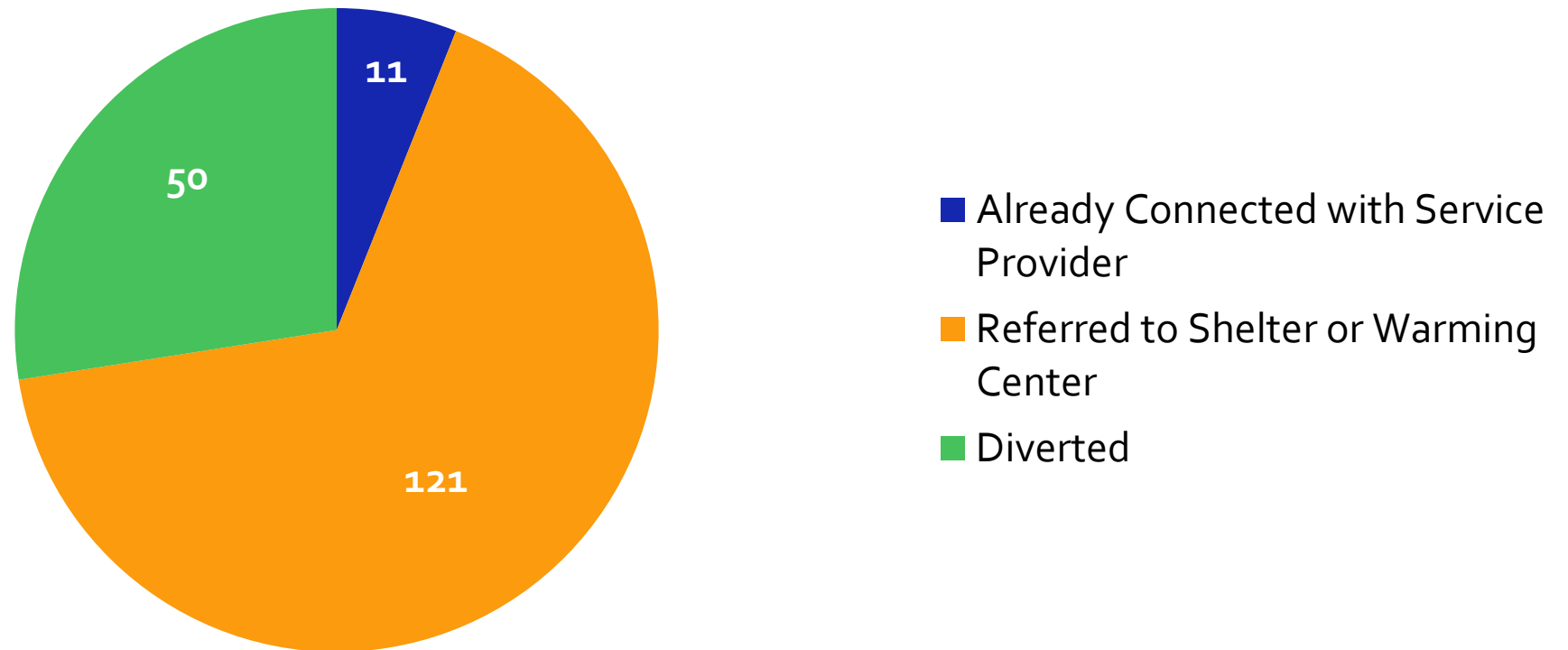
\*\*Slides 3-6 report data specific to the CAM Family Access Point, located at the SWS Housing Resource Center at 1600 Porter St. in Detroit. The data is reported from the date the family access point launched (11/15/17) through the end of December.



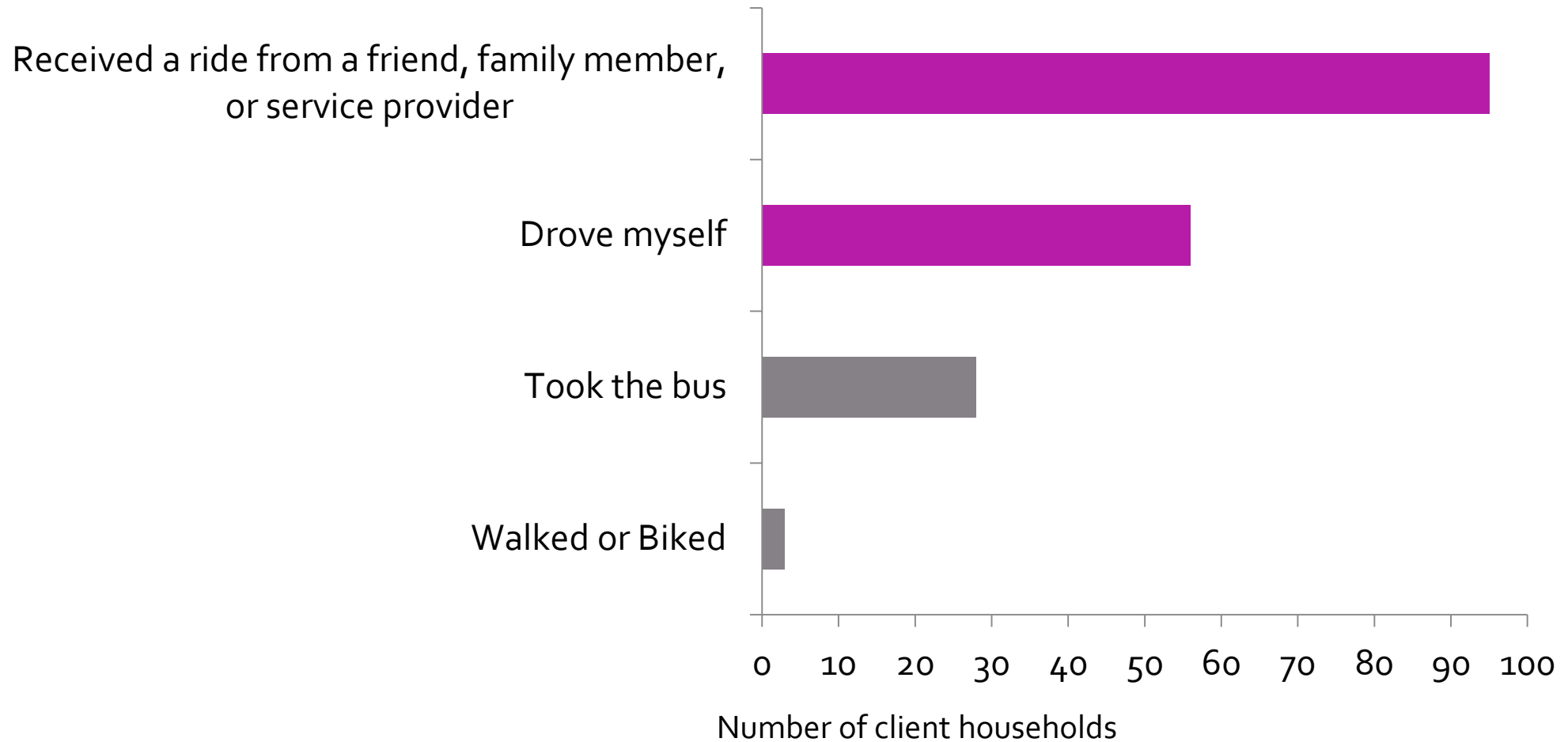
**Among the 100 households assessed with the VI-SPDAT, approximately half were identified for further SPDAT assessment and half were identified for Rapid Re-Housing.**

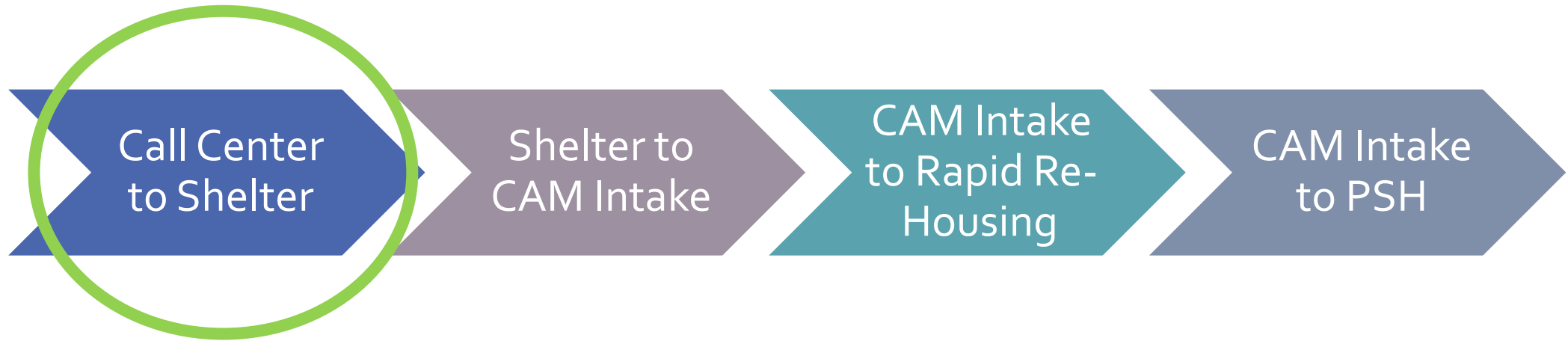


The majority of the 182 households presenting at the Family Access Point were referred to or already connected to a shelter or warming center. Nearly 30% were diverted from entering the shelter system.



The majority of households received a ride to the CAM Access Point from a friend, family member, or service provider (52%) or drove themselves (31%).





---

Data Sections Based on CAM Process

# Call Center Data

	June	July	August	Sept.	Oct.	Nov.	Dec.
<b>Calls Placed</b>	10,065	10,132	10,683	9,602	10,474	9,759	9,112
Calls Answered	53%	61%	61%	57%	56%	68%	74%
<b>New Callers</b>	545	552	661	478	524	389	109
Literally Homeless	32%	23%	28%	30%	35%	33%	36%
Fleeing DV	29	32	28	12	9	6	n/a
Number of Single Women and Families on Prioritization List	101	73	102	57	78	29	8

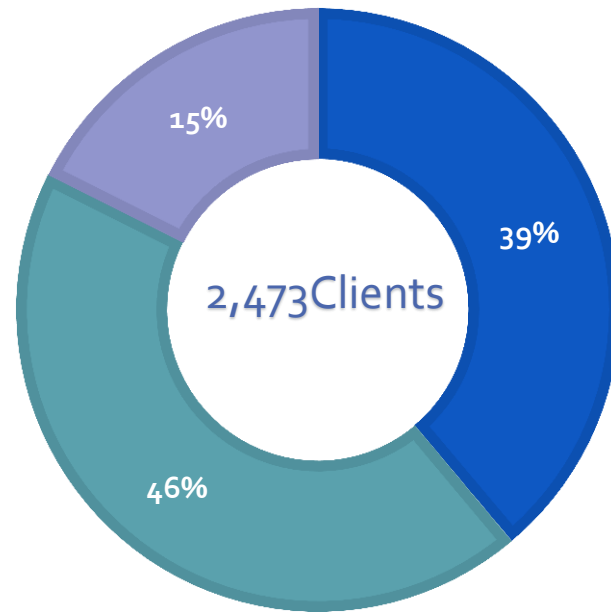




---

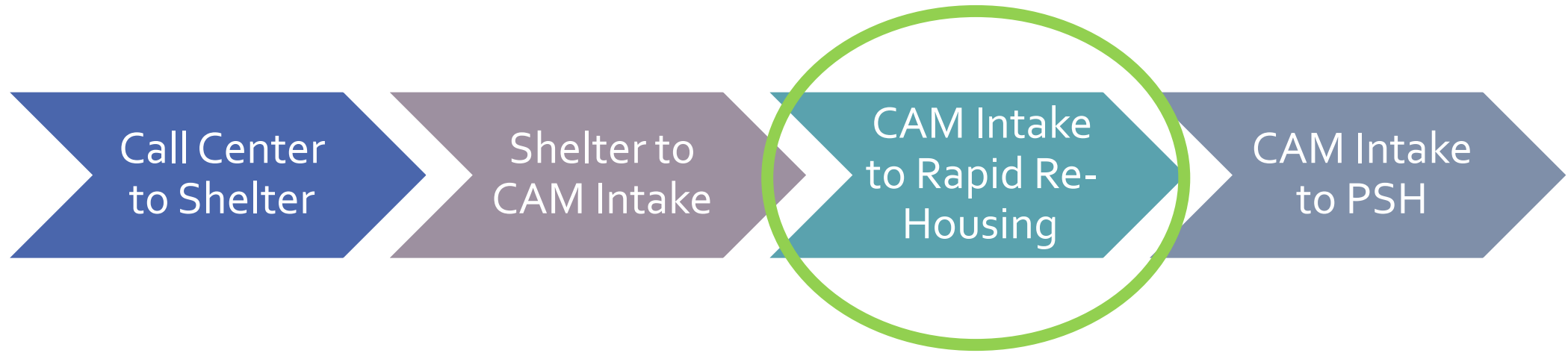
Data Sections Based on CAM Process

**VI SPDAT**  
COMPLETED BY SHELTER STAFF



- Permanent Supportive Housing
- Rapid Re-Housing
- No Housing

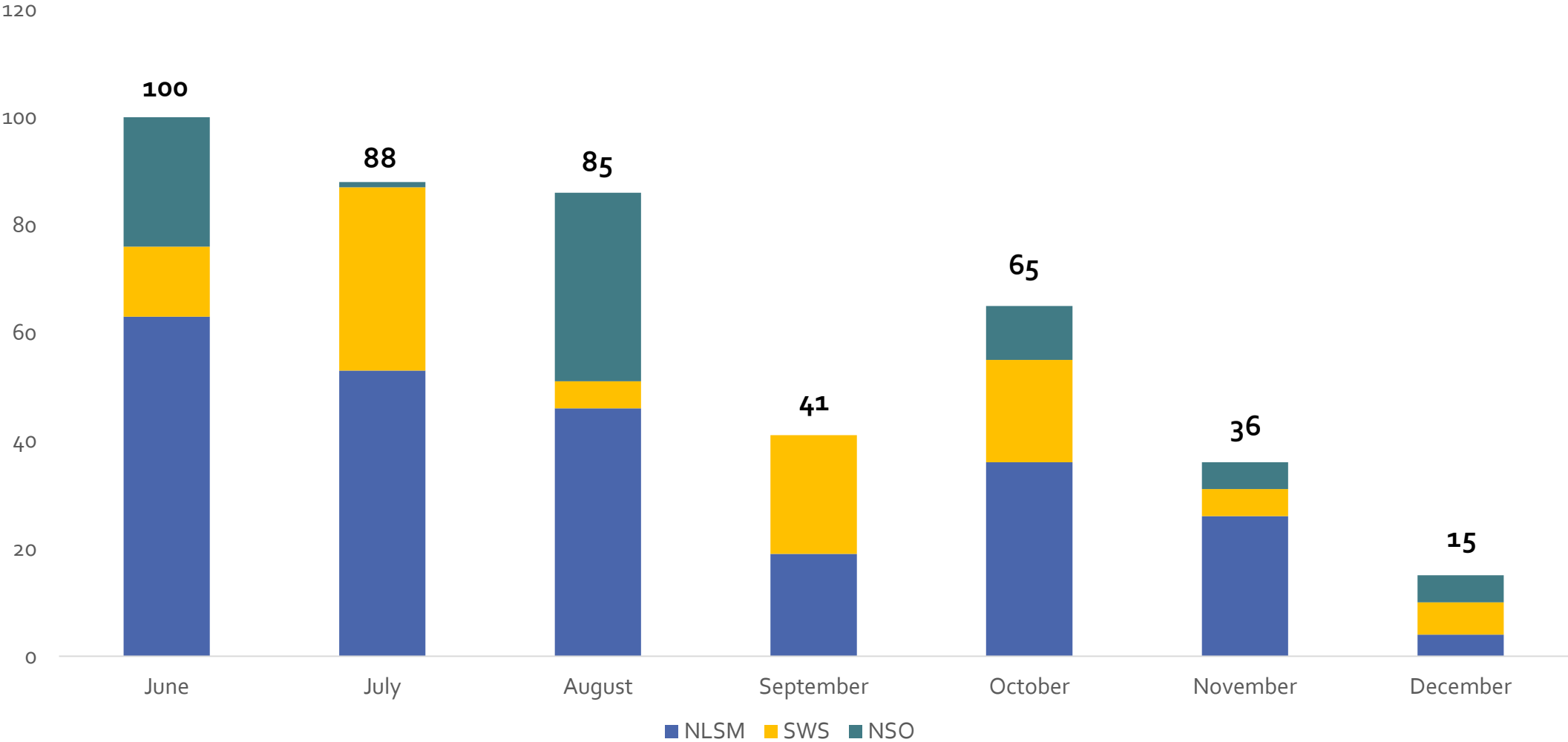
Rolling data as of December 31, 2017



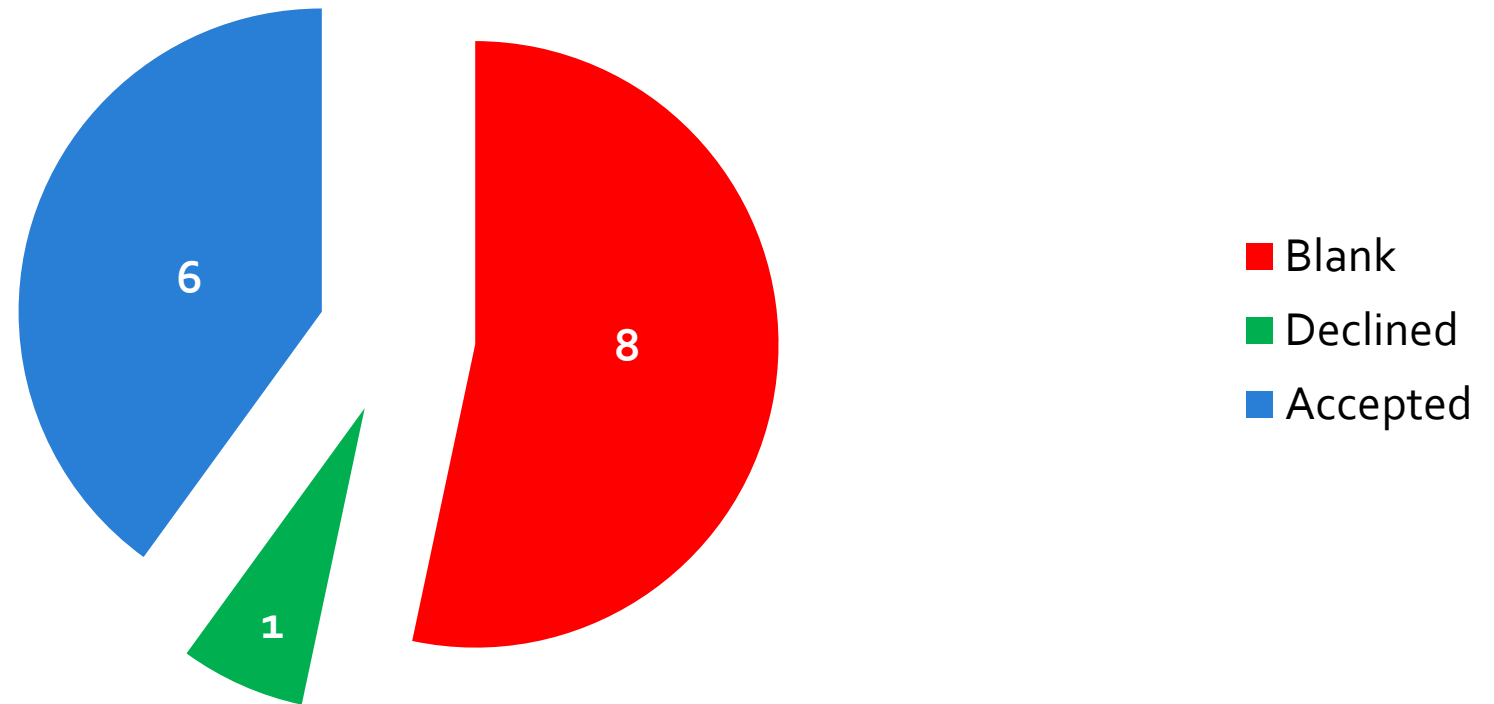
---

Data Sections Based on CAM Process

# Total Clients Referred to RRH Providers

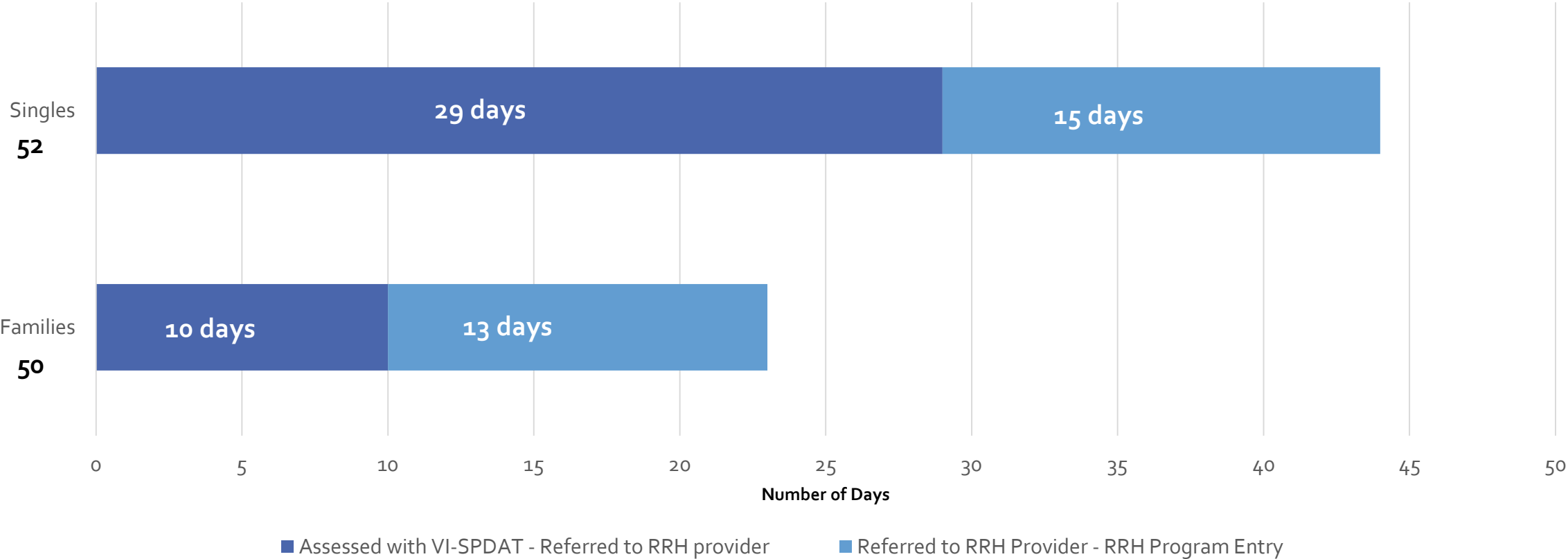


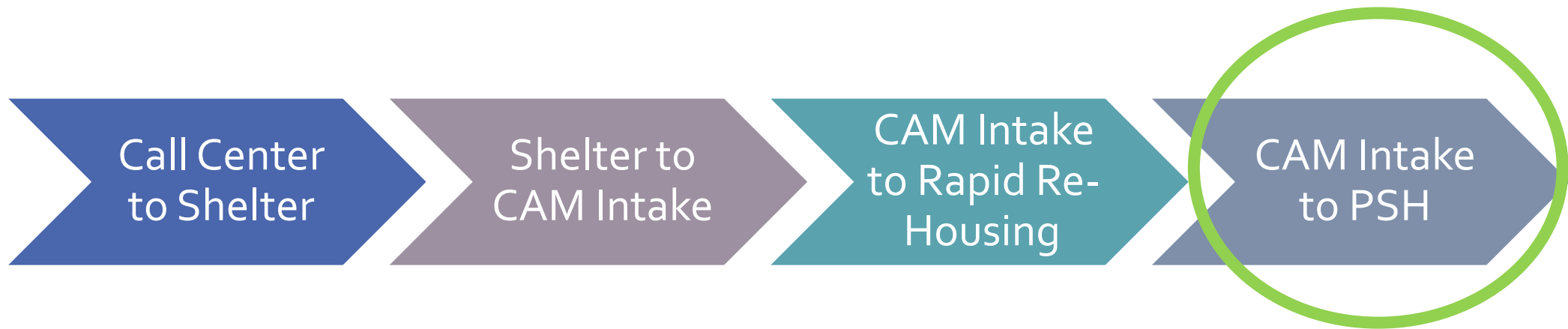
**December 2017  
Rapid Re-Housing HMIS Referral Outcomes (as of 1/19/2018)**



**Total Referrals: 15**

Median Length of Time of RRH Housing Process:  
Assessed, Referred, Program Entry  
Accepted RRH Referrals Made from September 1 – December 31, 2017  
Total Sample Size: 102















---










Data Sections Based on CAM Process

# PSH Match

	May	June	July	August	Sept.	Oct.	Nov.	Dec.	
<b>PSH Households Received</b>									
Chronic Singles	22	21	14	29	12	30	32	11	
Non-chronic Singles	8	9	12	15	12	15	8	10	
Chronic Families	2	4	1	3	4	4	1	4	
Non-chronic Families	2	4	2	2	4	0	1	0	
<b>Total Households</b>	<b>34</b>	<b>38</b>	<b>29</b>	<b>49</b>	<b>32</b>	<b>49</b>	<b>42</b>	<b>25</b>	
<b>PSH Households Matched</b>									
Chronic Singles	31	42	32	33	19	37	25	13	
Non-chronic Singles	14	20	9	6	7	0	3	12	
Chronic Families	2	5	2	2	3	2	3	4	
Non-chronic Families	2	6	2	2	3	0	0	0	
<b>Total Households</b>	<b>49</b>	<b>73</b>	<b>45</b>	<b>43</b>	<b>32</b>	<b>39</b>	<b>31</b>	<b>29</b>	

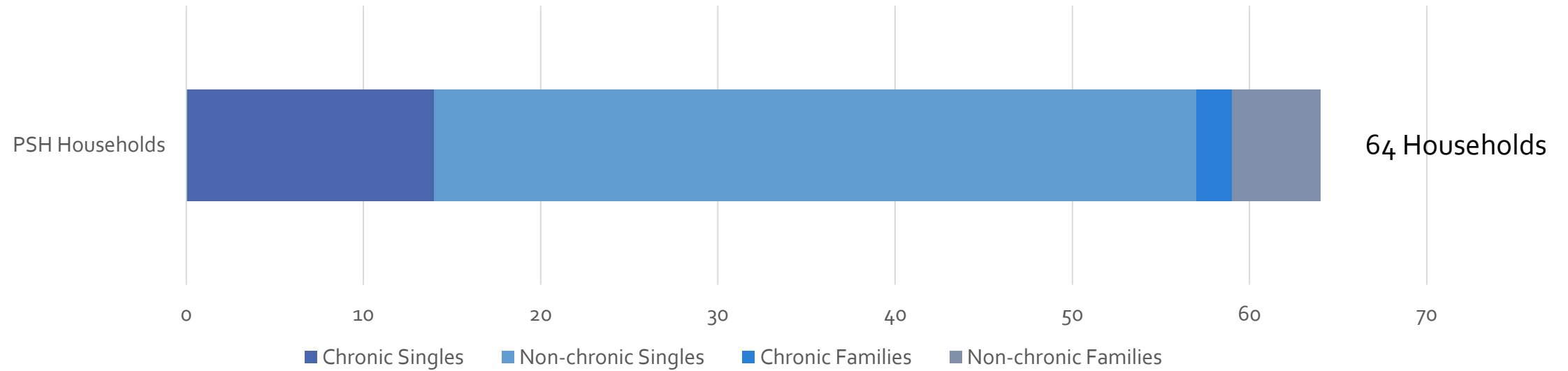


# PSH Match

	May	June	July	August	Sept.	Oct.	Nov.	Dec.	
<b>PSH Households Returned</b>									
Chronic	8	22	4	7	8	4	0	2	
Non-chronic	3	14	8	0	4	1	0	0	
Total Households	11	36	12	7	12	5	0	2	
<b>Reasons for Return</b>									
Client refused unit	2	2	3	2	1	3	0	2	
Client refused agency	2	15	0	3	0	0	0	0	
Agency refused client	0	1	1	2	4	0	0	0	
Unable to contact client	7	18	8	0	5	1	0	0	
Client in institution	0	0	0	0	0	0	0	0	
Already housed	0	0	0	0	0	1	0	0	

# PSH Prioritization List

As of December 31, 2017



## Length of Time of PSH Process: Navigation, Prioritization, Housing Search & Lease Up

■ Assigned to Navigator - Submitted to Match   
 ■ Submitted for Match - Matched to PSH Provider   
 ■ Matched to Provider - Housed

