

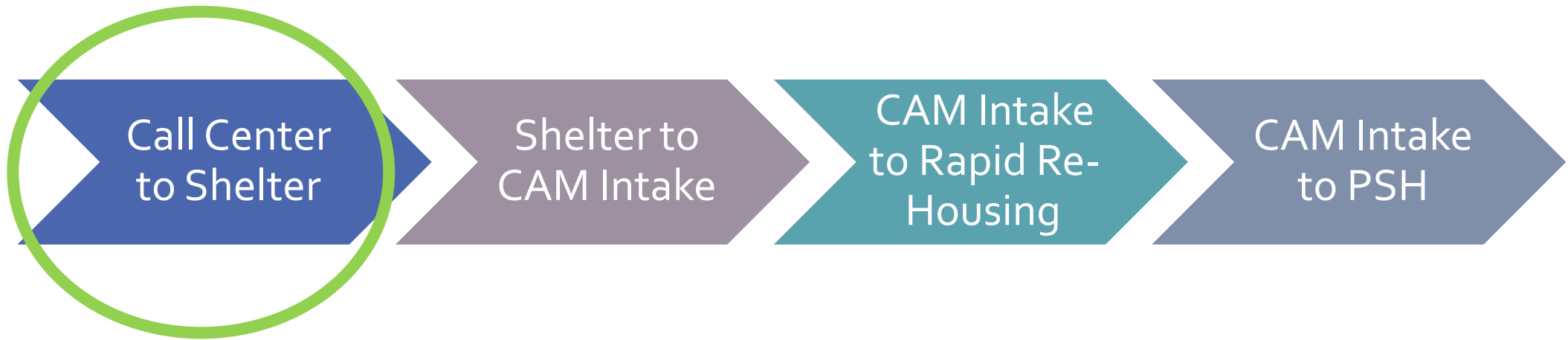
DETROIT COORDINATED ENTRY SYSTEM (CAM) OUTPUT & OUTCOMES REPORT

Reporting Timeframe | April 1 – September 30, 2017





Data Sections Based on CAM Process



Data Sections Based on CAM Process

Call Center Data

	April	May	June	July	August	Sept.
Calls Placed	6,089	11,479	10,065	10,132	10,683	9,602
Calls Answered	3570 (59%)	5,711 (50%)	5,315 (53%)	6,155 (61%)	6,524 (61%)	5,432 (57%)
New Callers	375	525	545	552	661	478
New Callers Literally Homeless	103 (27%)	151 (29%)	173 (32%)	129 (23%)	184 (28%)	144 (30%)
Callers Fleeing DV	29	25	29	32	28	12
Prioritization List	76	105	101	73	102	57

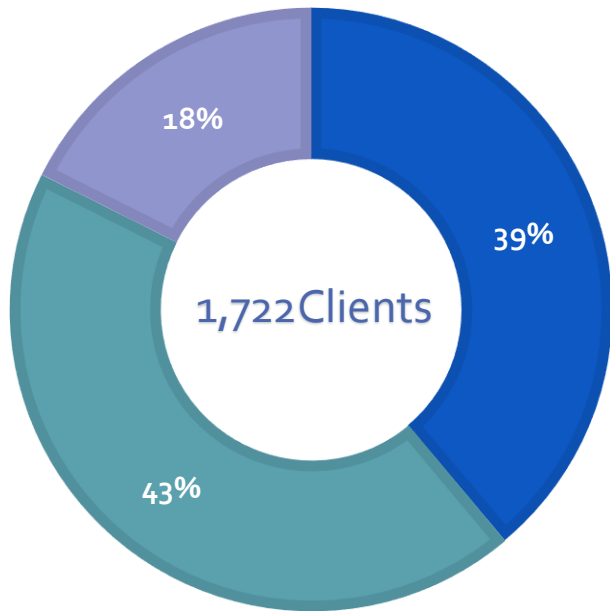
Shelter Entry Status

		April	May	June	July	August	Sept.
Total Number Entered Shelter	Family	35	44	41	26	43	44
	Individual	623	539	626	571	582	653
Total Number Entered Without Referral from Call Center	Family	11 (31%)	26 (27%)	N/A	10 (39%)	13 (30%)	16 (36%)
	Individual	467 (75%)	276 (59%)	375 (60%)	421 (74%)	427 (73%)	379 (58%)



Data Sections Based on CAM Process

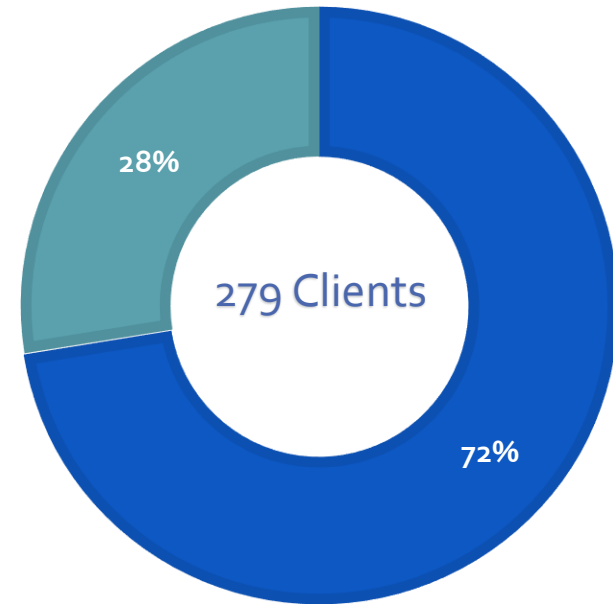
VI SPDAT
COMPLETED BY SHELTER STAFF



- Permanent Supportive Housing
- Rapid Re-Housing
- No Housing

Rolling data as of September 30, 2017

FULL SPDAT
COMPLETED BY CAM OR STREET OUTREACH STAFF

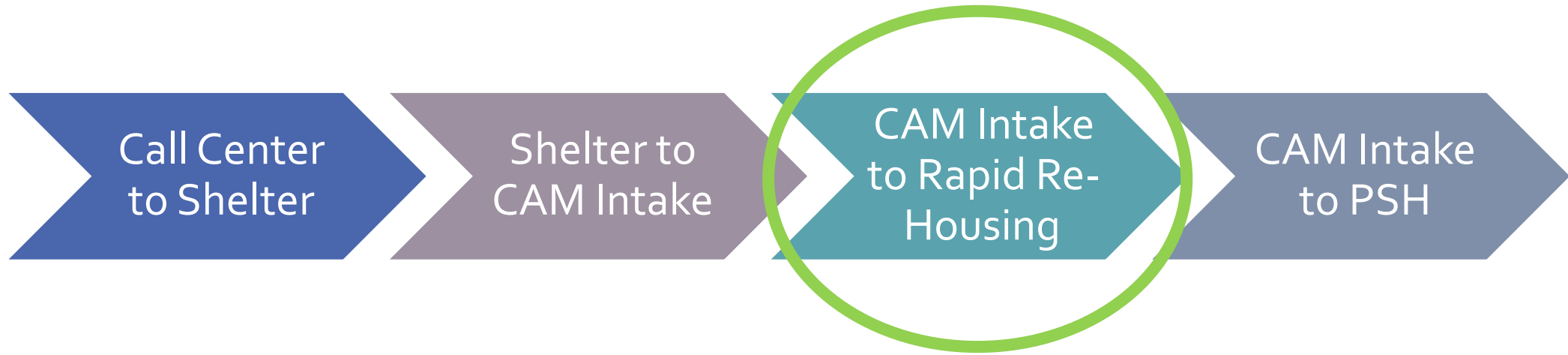


- Permanent Supportive Housing
- Rapid Re-Housing

Rolling data as of July 31, 2017

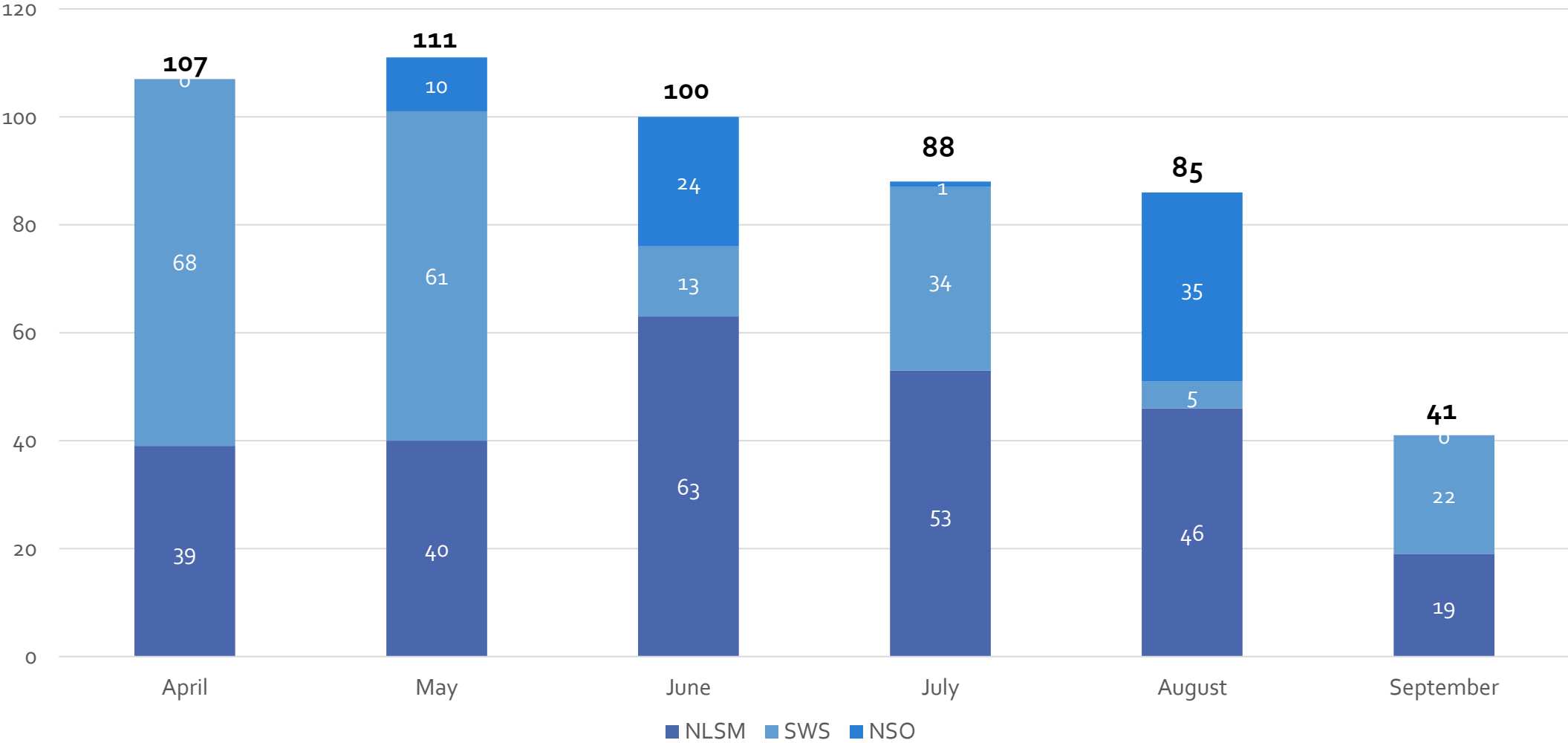
Shelter Follow Up

	Shelter Type	Total Clients Scheduled to see CAM	Total Clients seen by CAM	% of Clients Exit Shelter without being seen by CAM
April	Family	60	36 (60%)	32%
	Individual	310	80 (26%)	
May	Family	75	45 (60%)	37%
	Individual	287	129 (45%)	
June	Family	74	55 (74%)	32%
	Individual	254	115 (45%)	
July	Family	52	40 (77%)	32%
	Individual	274	85 (31%)	
August	Family	58	36 (62%)	46%
	Individual	259	136 (53%)	
Sept.	Family	N/A	N/A	N/A
	Individual	N/A	N/A	



Data Sections Based on CAM Process

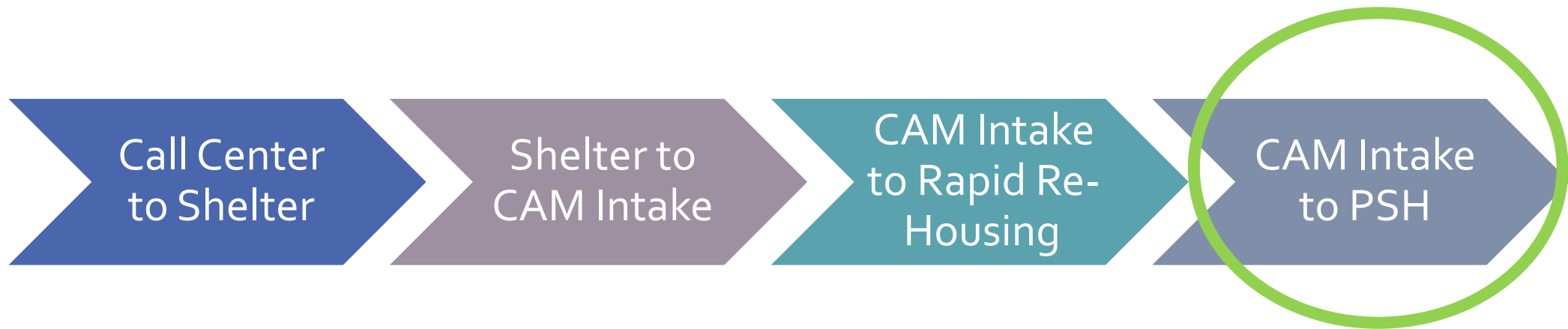
Total Clients Referred to RRH Providers



Focus Point: Rapid Re-housing











We would like to report data on the following in the future:

- Number of clients entered into program
- Length of time from referral to housed
- Number of clients housed through RRH












Data Sections Based on CAM Process

PSH Match

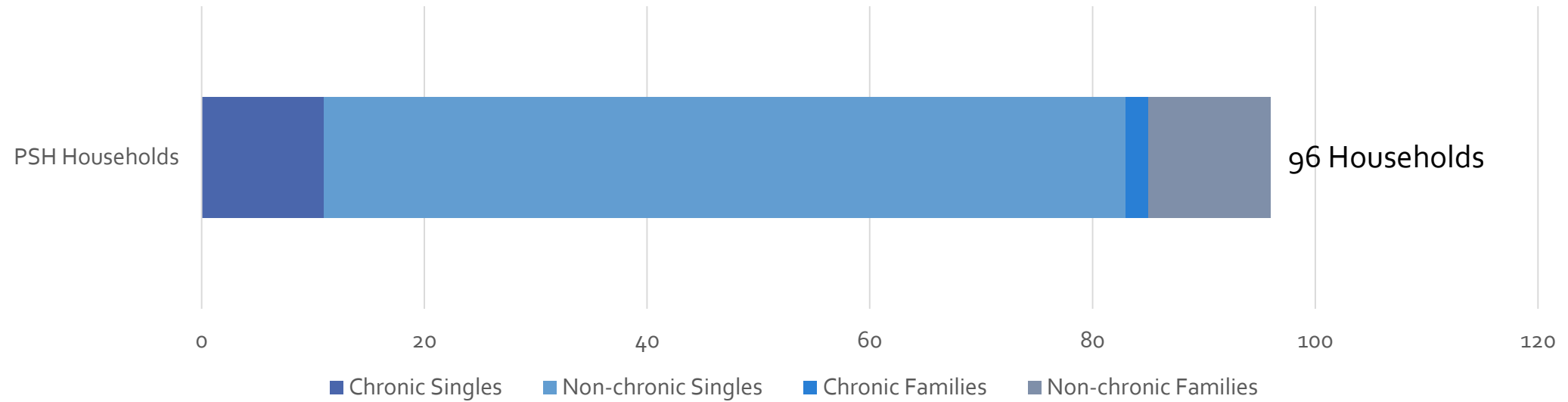
	April	May	June	July	August	Sept.	
PSH Households Received							
Chronic Singles	33	22	21	14	29	12	
Non-chronic Singles	13	8	9	12	15	12	
Chronic Families	1	2	4	1	3	4	
Non-chronic Families	1	2	4	2	2	4	
Total Households	48	34	38	29	49	32	
PSH Households Matched							
Chronic Singles	27	31	42	32	33	19	
Non-chronic Singles	7	14	20	9	6	7	
Chronic Families	2	2	5	2	2	3	
Non-chronic Families	1	2	6	2	2	3	
Total Households	37	49	73	45	43	32	

PSH Match

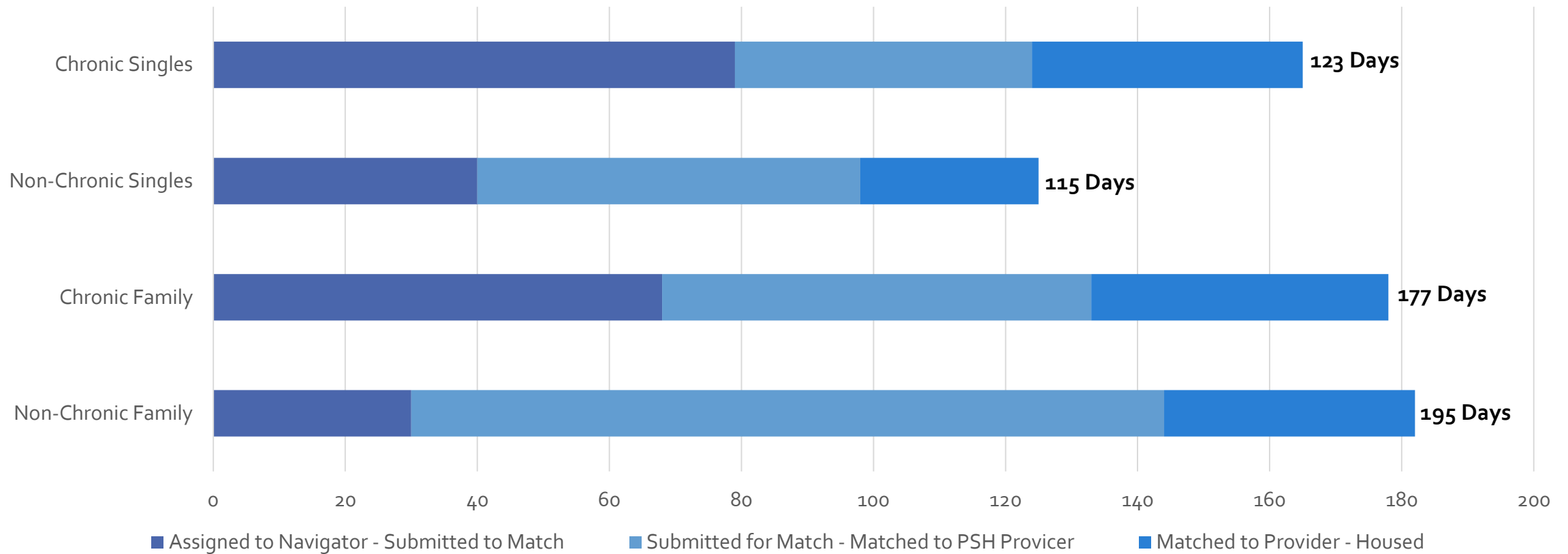
	April	May	June	July	August	Sept.	
PSH Households Returned							
Chronic	7	8	22	4	7	8	
Non-chronic	8	3	14	8	0	4	
Total Households	15	11	36	12	7	12	
Reasons for Return							
Client refused unit	1	2	2	3	2	1	
Client refused agency	5	2	15	0	3	0	
Agency refused client	1	0	1	1	2	4	
Unable to contact client	6	7	18	8	0	5	
Client in institution	1	0	0	0	0	0	
Already housed	1	0	0	0	0	0	

PSH Prioritization List

As of September 30, 2017



Length of Time of PSH Housing Process:
 Navigation, Prioritization, Housing Search & Lease Up
 From Jan. 1 – Sept. 30, 2017
 Total Sample Size: 213



LENGTH OF TIME OF PSH HOUSING PROCESS: NAVIGATION, PRIORITIZATION, HOUSING SEARCH & LEASE UP

■ Assigned to Navigator - Submitted to Match
 ■ Submitted for Match - Matched to PSH Provider
 ■ Matched to Provider - Housed

